



External End-of-Sale Announcement for the CX Limited Subscription Services

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Overview

End of Sale (EOS) for CX Limited Subscription Services

Cisco Systems© announces the end-of-sale dates of the CX limited subscription services globally. The last day to order the affected services is 03/14/2022. Customers with active service contracts will continue to receive support until the termination date of their contract. Table 1 describes the end-of-sale milestones, definitions, and dates for the affected service.

End-of-sale milestones

Table 1. End-of-sale milestones, definitions, and dates

Milestone	Definition	Date
Internal End-of-Sale Announcement Date	The date that the document announcing the end-of-life and end-of-sale is made available to Cisco internal	09/30/2021
External End-of-Sale Announcement Date	The date that the document announcing the end-of-life and end-of-sale is made available to the general public	11/14/2021
Last Day to Quote	This is the last day a quote can be given to a customer or partner	03/14/2022
End-of-Sale date	This is the last date to order the affected service using Cisco point-of-sale mechanisms. The service is no longer for sale after this date.	05/13/2022
End of new service attachment date	This is the last date to order a new contract or add equipment and/or software to an existing contract for the affected service.	05/13/2022
End of service contract renewal date	This is the last date to extend or renew an existing service contract for affected service	05/13/2022
Last Date of Support:	The last-possible date to receive support for affected service. After this date, support for these services is not available, and the service becomes obsolete and End of Life.	Expiration date of existing active contract.

Service Migration Options

All CX limited subscription SKUs can be replaced using the following SKUs as show in table 2 below.

Table 2. SKUs affected by this announcement

SKU Name	SKU Description	Replacement SKU
CON-CXT-ENG-CO	Cisco Professional Collaboration Services for Engineering	New Advanced Solutions Transactional Service (CX-PDIC-CO-CSM)
CON-CXT-ENG-DC	Cisco Professional DC and Cloud Services for Engineering	New Advanced Solutions Transactional Service (CX-PDIC-DC-CSM)
CON-CXT-ENG-MB	Cisco Professional Mobility Services for Engineering	New Advanced Solutions Transactional Service (CX-PDIC-SP-CSM)
CON-CXT-ENG-NW	Cisco Professional Networking Services for Engineering	New Advanced Solutions Transactional Service (CX-PDIC-NW-CSM)
CON-CXT-ENG-SE	Cisco Professional Security Services for Engineering	New Advanced Solutions Transactional Service (CX-PDIC-SE-CSM)

SKU Name	SKU Description	Replacement SKU
CON-AS-CC-PDI	Cisco Customer Care Subscription PDI Service	New Advanced Solutions Transactional Service (CX-PDIC-CO-CSM)
CON-AS-AT-PDI	Cisco Advanced Threat Subscription PDI Service	New Advanced Solutions Transactional Service (CX-PDIC-SE-CSM)
CON-AS-DS-PDI	Cisco Data Center Switching Subscription PDI Service	New Advanced Solutions Transactional Service (CX-PDIC-DC-CSM)
CON-AS-HC-PDI	Cisco Hosted Collaboration Solution Subscription PDI Service	New Advanced Solutions Transactional Service (CX-PDIC-CO-CSM)
CON-AS-MM-PDI	Cisco Cloud Meetings and Messaging Subscription PDI Service	New Advanced Solutions Transactional Service (CX-PDIC-CO-CSM)
CON-AS-NS-PDI	Cisco Network Security Subscription PDI Service	New Advanced Solutions Transactional Service (CX-PDIC-SE-CSM)
CON-AS-PA-PDI	Cisco Security Policy and Access Subscription PDI Service	New Advanced Solutions Transactional Service (CX-PDIC-SE-CSM)
CON-AS-UC-PDI	Cisco Unified Communications Subscription PDI Service	New Advanced Solutions Transactional Service (CX-PDIC-CO-CSM)
CON-AS-SE-MIG	Cisco Security Subscription Migration Service	New Advanced Solutions Transactional Service (CX-PDIC-SE-CSM)
CON-AS-CO-MIG	Cisco Collaboration Subscription Migration Service	New Advanced Solutions Transactional Service (CX-PDIC-CO-CSM)
CON-AS-VC-PDI	Cisco Video Collaboration Subscription PDI Service	New Advanced Solutions Transactional Service (CX-PDIC-CO-CSM)
CON-AS-SE-xxx	Talos Incident Response Retainer	New Technical Support Service (SVS-CTIR-S, SVS-CTIR-M, SVS-CTIR-L, E2SF-C-CTIR)
CON-AS-SE-MSS	Managed Services for Security	New Custom Managed Service
CON-AS-NW-MSS	Managed Services for Networking	New Custom Managed Service
CON-AS-CO-MSS	Managed Services for Collaboration	New Custom Managed Service
CON-AS-DC-MSS	Cisco Data Center and Cloud Managed Service	New Custom Managed Service
CON-AS-DC-MIG	Cisco Data Center and Cloud Subscription Migration Service	New Advanced Solutions Transactional Service (CX-PDIC-DC-CSM)
CON-AS-VI-VAL	Cisco SP Video Lab Validation Subscription Services	No longer available

For more information

For more information about the Cisco End-of-Life Policy, go to: https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to: https://www.cisco.com/en/US/products/prod_warranties_listing.html.

For more information about Cisco End of Sales Services Announcements, go to:

<https://www.cisco.com/c/en/us/about/legal/service-descriptions/end-of-sale-service-eos.html>

To subscribe to receive end-of-life/end-of-sale information, go to: <https://www.cisco.com/cisco/support/notifications.html>.

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