



End-of-Life and End-of-Sale for the Ask the Experts and Cisco Accelerator Promotional Part Numbers Available As Part of the Free Cisco DNA Center Appliance Offer

Cisco announces the end-of-sale and end-of life dates for the Ask the Experts and Cisco Accelerator promotional part numbers available as part of the Free Cisco DNA Center Appliance Offer. The last day to order the affected product(s) is July 27, 2019. Customers with active contracts will have the ability to redeem their available Ask the Experts or Accelerators until October 31, 2019. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

Table 1. End-of-Life Milestones and Dates for the Ask the Experts and Cisco Accelerator promotional part numbers available as part of the Free Cisco DNA Center Appliance Offer

Milestone	Definition	Date
End-of-Life Announcement Date	The date that the document announcing the end-of-life and end-of-sale is made available to the general public.	March 27, 2019
End-of-Sale Date	The last date to order the affected product using Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	July 27, 2019
Last Consumption Date	The last-possible date to consume the promotional Ask the Experts or Accelerators that can be requested of Cisco.	October 31, 2019

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
CX-DNA-PROMO-A CCL=	Cisco DNA 75 Min Ask the Expert - PROMO USE ONLY
CX-DNA-PROMO-ATX=	Cisco DNA Accelerator - PROMO USE ONLY

For More Information

For additional information, contact your regional Cisco representative.



Americas Headquarters

Cisco Systems, Inc.
San Jose, CA

Asia Pacific Headquarters

Cisco Systems (USA) Pte. Ltd.
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Cisco Systems International BV Amsterdam,
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