End-of-Sale Announcement for the Cisco Business Critical Services 2.3

Contents

Overview

End of Sale (EOS) for Business Critical Services 2.3

Cisco Systems© announces the end-of-sale dates of the Business Critical Services 2.3 SKU's globally. The last day to order the affected service is 7/31/2021. Customers with active service contracts will continue to receive support until the termination date of their contract. Table 1 describes the end-of-sale milestones, definitions, and dates for the affected service.

End-of-sale milestones

Table 1. End-of-sale milestones, definitions and dates

Milestone	Definition	Date
Internal End-of-Sale Announcement Date	The date that the document announcing the end-of-life and end-of-sale is made available to Cisco internal	11/05/2020
External End-of-Sale Announcement Date	The date that the document announcing the end-of-life and end-of-sale is made available to the general public	01/25/2021
Last Day to Quote	This is the last day a quote can be given to a customer or partner	07/31/2021
End-of-Sale date	This is the last date to order the affected service using Cisco point-of-sale mechanisms. The service is no longer for sale after this date.	07/31/2021
End of new service attachment date	This is the last date to order a new contract or add equipment and/or software to an existing contract for the affected service.	07/31/2021
End of service contract renewal date	This is the last date to extend or renew an existing service contract for affected service	07/31/2021
Last Date of Support:	The last-possible date to receive support for affected service. After this date, support for BCS 2.3 is not available, and the service becomes obsolete and End of Life.	Expiration date of existing active contract.

Service Migration Options

Business Critical Services 2.3 SKU's will be replaced by the Business Critical Services 3.0 offer with new cross architecture SKUs. Sellers are advised to begin positioning Business Critical Services 3.0 SKUs with their customers effective immediately.

All BCS 2.3 SKUs can be replaced using the following BCS 3.0 SKUs as show in table 2 below.

Table 2. New BCS 3.0 SKUs available for replacement of BCS 2.3 SKUs

BCS 3.0 SKU Name	SKU Description
CON-CXO-XA-ESS	Cisco BCS Essentials Services
CON-CXO-XA-ADV	Cisco BCS Advantage Services
CON-CXO-XA-ADVNAT	Cisco BCS Advantage-National Services
CON-CXO-XA-NPRE	Cisco BCS Premier Services
CON-CXO-XA-NPRENAT	Cisco BCS Premier-National Services
CON-CXS-XA-SPEC	Cisco Scrum Services

BCS 3.0 SKU Name	SKU Description
CON-CXE-NW-EXPT	Cisco Networking Add-Ons Expert-as-a-Service Services
CON-CXE-DC-EXPT	Cisco Data Center Add-Ons Expert-as-a-Service Services
CON-CXE-CO-EXPT	Cisco Collaboration Add-Ons Expert-as-a-Service Services
CON-CXE-SE-EXPT	Cisco Security Add-Ons Expert-as-a-Service Services
CON-CXE-SP-EXPT	Cisco SP Mobility Add-Ons Expert-as-a-Service Services
CON-CXE-PM-EXPT	Cisco Project Manager Expert-as-a-Service Services

The above SKUs can be applied to all BCS 2.3 SKUs except where no replacement is available as indicated in Table 3 below

Table 3. SKUs affected by this announcement

SKU Name	SKU Description	Replacement SKU
CON-AS-AC-OPT	Cisco ACI Optimize Subscription Services	New BCS 3.0 SKUs
CON-AS-AT-OPT	Cisco Advanced Threat Optimize Subscription Services	New BCS 3.0 SKUs
CON-AS-CA-OPT	Cisco Business Critical Services Next Gen Cable Access	New BCS 3.0 SKUs
CON-AS-CC-OPT	Cisco Customer Care Optimize Subscription Services	New BCS 3.0 SKUs
CON-AS-CO-ADV	Cisco Collaboration Subscription Advisory Service	New BCS 3.0 SKUs
CON-AS-CO-VAL	Cisco Collaboration Lab Validation Subscription Services	New BCS 3.0 SKUs
CON-AS-CS-OPT	Cisco Computing Systems Optimize Subscription Services	New BCS 3.0 SKUs
CON-AS-CW-OPT	Cisco Cloud Security Optimize Subscription Services	New BCS 3.0 SKUs
CON-AS-DC-ADV	Cisco Data Center and Cloud Advisory Subscription Services	New BCS 3.0 SKUs
CON-AS-DC-VAL	Cisco DC and Cloud Lab Validation Subscription Services	New BCS 3.0 SKUs
CON-AS-DS-OPT	Cisco Business Critical Services Data Center Switching	New BCS 3.0 SKUs
CON-AS-HC-OPT	Cisco Hosted Collaboration Solution Optimize Subscription Services	No Replacement

SKU Name	SKU Description	Replacement SKU
CON-AS-IE-OPT	Cisco Business Critical Services, IoT Edge and Fog Compute	No Replacement
CON-AS-IN-OPT	Cisco Industrial Networking Collaboration Optimize Subscription Services	No Replacement
CON-AS-MB-ADV	Cisco SP Mobility Advisory Subscription Services	New BCS 3.0 SKUs
CON-AS-MB-VAL	Cisco SP Mobility Lab Validation Subscription Services	New BCS 3.0 SKUs
CON-AS-MM-OPT	Cisco Business Critical Services Cloud Meetings Messaging	New BCS 3.0 SKUs
CON-AS-MO-OPT	Cisco Business Critical Services Network Mgmt Orchestration	New BCS 3.0 SKUs
CON-AS-MO-SID	Cisco Network Mgmt and Orch SI Subscription Services	New BCS 3.0 SKUs
CON-AS-MP-OPT	Cisco Mobility Policy Access Optimize Subscription Services	New BCS 3.0 SKUs
CON-AS-NS-OPT	Cisco Network Security Optimize Subscription Services	New BCS 3.0 SKUs
CON-AS-NW-ADV	Cisco Core Networking Advisory Subscription Services	New BCS 3.0 SKUs
CON-AS-NW-VAL	Cisco Core Networking Lab Validation Subscription Services	New BCS 3.0 SKUs
CON-AS-OA-OPT	Cisco Business Critical Services DC Orchestration Automation	New BCS 3.0 SKUs
CON-AS-ON-OPT	Cisco Business Critical Services Optical Networking	New BCS 3.0 SKUs
CON-AS-PA-OPT	Cisco Security Policy Access Optimize Subscription Services	New BCS 3.0 SKUs
CON-AS-PC-OPT	Cisco Business Critical Services Packet Core	New BCS 3.0 SKUs
CON-AS-RS-OPT	Cisco Business Critical Services Routing and Switching	New BCS 3.0 SKUs
CON-AS-SE-ADV	Cisco Security Advisory Subscription Services	New BCS 3.0 SKUs
CON-AS-SE-VAL	Cisco Security Lab Validation Subscription Services	New BCS 3.0 SKUs
CON-AS-SN-OPT	Cisco Business Critical Services Storage Area Networking	New BCS 3.0 SKUs
CON-AS-SP-OPT	Optimization Service for Optical	No Replacement
CON-AS-SV-OPT	Cisco Business Critical Services SP Video Infrastructure	No Replacement
CON-AS-TT-OPT	Cisco Business Critical Services, Tetration	New BCS 3.0 SKUs
CON-AS-UC-OPT	Cisco Unified Communications Optimize Subscription Services	New BCS 3.0 SKUs

SKU Name	SKU Description	Replacement SKU
CON-AS-VI-VAL	Cisco SP Video Lab Validation Subscription Services	No Replacement

For more information

For more information about the Cisco End-of-Life Policy, go to:
https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:
https://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:
https://www.cisco.com/cisco/support/notifications.html.

Any authorized translation issued by Cisco Systems or affiliates of this end-of-life Product Bulletin is intended to help customers understand the content described in the English version. This translation is the result of a commercially reasonable effort; however, if there are discrepancies between the English version and the translated document, please refer to the English version, which is considered authoritative.

Printed in USA. 07/20