Crisis Response

Cisco Phone Kit

The Ciesponse Phone Kit is a cloud-based telephony solution designed to provide IP phones to quickly expand voice services beyond the initial capacity of Cisco Crisis Response's other portable emergency communications kits or mobile platforms. With devices pre- configured and packaged in a lightweight airline-checkable ruggedized case, the Cisco Crisis Response Phone Kit is extremely portable, weather resistant and easily deployed by non-technical personnel.

What comes in the Phone Kit?

The Phone Kit contains 8 Cisco IP phones and one Cisco Meraki ethernet switch. These phones are powered using Power over Ethernet (POE), which reduces weight, saves space, and simplifies cabling. The ethernet switch can be easily managed remotely using the Meraki cloud dashboard.

Cloud-Enabled Communications Architecture

Cisco Meraki cloud-managed network devices increases information technology (IT) efficiency with easy-to-use device administration and cloud scalability, enabling cost savings and Lean IT outcomes. The Cisco Meraki cloud dashboard enables management from an intuitive web interface, providing a fast, turnkey installation with network device software always kept up to date. Cloud control provides the flexibility to scale small, hastily formed networks to larger networks with reduced operational cost compared to networks that require management appliances.

Sustainability

Disasters are known to degrade or damage existing infrastructure, including the power grid. In the aftermath of a disaster, it may be a challenge to source power through conventional means. The Phone Kit was designed to operate with low electricity consumption and can be easily run off battery or generator-provided power.

Use Cases

Customers who require resilient, cloud-delivered, and managed voice communications in times of disaster or crisis could benefit from a Phone Kit. Examples include:

- Emergency Operating Centers (EOC)
- Governmental continuity
- Call centers
- Evacuation centers
- Hospitals
- Schools
- First responders
- Emergency staff
- Dispatch Centers

For more information

Contact us at crisisresponse-info@cisco.com or visit us at https://www.cisco.com/c/en/us/about/csr/impact/cisco-crisisresponse incident-response.html