



# Cisco Box Patch Program

**Less materials  
wasted.**

**Product  
protected.**

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Circular Economy:  
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In support of our commitment to a circular economy, Cisco has launched the “Box Patch” program.

Today, products with minor cosmetic damage to their external packaging are often returned to be re-packaged even though there is no damage to the product itself. This process results in:

- CO<sub>2</sub> emissions associated with the additional shipping;
- Material waste from the discarded original packaging; and
- Environmental impacts related to the manufacturing and shipment of the replacement packaging.

The Box Patch program will allow Cisco's distributors to apply a patch to repair minor cosmetic blemishes on external packaging rather than returning and fully repackaging the item, thus supporting Cisco's circular economy goal to keep products and materials in use. The patch itself is eco-friendly, printed on sustainable material.

Our customers also win because we avoid disrupting the supply chain to get products delivered.

Overall, this program is a simple and approachable step towards reinforcing *all* of our commitments to an efficient and sustainable supply chain.