

فثكم لشف ب ب سب ASR5500 FSC لشف قئاف

تايوت حمل

ةمدقملا

ةضفخملا HD-RAID ةينقت عم FSC 16 ماظن يف ل لخ دوجو نع ءالمعلا غلب ي: ةلكشملا

اخالص او ءاطخألا فاشكتسا

لحللا

ةدحاو FSC صارقأ تاكرحم يلع فثكملا قئاف لشف

ةمدقملا

تاهجوم يلع (FSC) نيزختلاو ةينبلا ةقاطب يلع ةني عم ةزهجأ ةلكشم دنتسملا اذه فص ي
ال Cisco نم 5500 (ASR) ةمحمل ءمدخللا

عم FSC 16 ماظن يف ل لخ دوجو نع ءالمعلا غلب ي: ةلكشملا ةضفخملا HD-RAID ةينقت

***** Show alarm outstanding verbose *****

Severity	Object	Timestamp	Alarm ID
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Alarm Details

Minor	Card 14	Sunday August 21 07:16:34 A	3610743104839221248
-------	---------	-----------------------------	---------------------

The Fabric & 2x200GB Storage Card in slot 14 is a single point of failure. Another Fabric & 2x200GB Storage Card of the same type is needed.

Minor	Card 15	Sunday August 21 07:16:34 A	3610743104839221249
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The Fabric & 2x200GB Storage Card in slot 15 is a single point of failure. Another Fabric & 2x200GB Storage Card of the same type is needed.

Minor	Card 17	Sunday August 21 07:16:34 A	3610743104839221250
-------	---------	-----------------------------	---------------------

The Fabric & 2x200GB Storage Card in slot 17 is a single point of failure. Another Fabric & 2x200GB Storage Card of the same type is needed.

***** show card table all *****

Slot	Card Type	Oper State	SPOF	Attach
------	-----------	------------	------	--------

Updated : Fri May 23 23:05:53 2014

Events : 0

Model : STEC Z16IZF2E-200UCU E4TC

Serial Number : STM000171E75

Size : 200GB (200049647616 bytes)

Disk hd16b

State : In-sync component

Created : Fri May 23 23:05:53 2014

Updated : Fri May 23 23:05:53 2014

Events : 0

Model : STEC Z16IZF2E-200UCU E4TC

Serial Number : STM000171E8B

Size : 200GB (200049647616 bytes)

اهحال صإو ءاطخأل فاشك تسإ

syslogs مإدخت سإب اءحال صإو ءاطخأل فاشك تسإ ءءب دنء ءاطخأل هءه نء ءالبالإ مءي

```
[local-60sec34.188] [hdctrl 132011 critical] [5/0/7135 <hdctrl:0> rl_fsm_mirror.c:5938] [software internal system critical-info syslog] hd16, FSC16 SAD17160089 failed from RAID 59a7ebf0:7f798af6:68869614:3210b2c6, MIO5 SAD1716021N.
```

```
[local-60sec34.188] [hdctrl 132016 error] [5/0/7135 <hdctrl:0> rl_fsm_mirror.c:3399] [software internal system critical-info syslog] Error detected on hd16a (STEC Z16IZF2E-200UCU E4TC STM000171E75), FSC16 SAD17160089: ioerr_cnt increased from 25 to 27
```

```
[local-60sec34.221] [alarmctrl 65201 info] [5/0/7072 <evlogd:0> alarmctrl.c:192] [software internal system critical-info syslog] Alarm condition: id 321befb92b220000 (Minor): The Fabric & 2x200GB Storage Card in slot 14 is a single point of failure. Another Fabric & 2x200GB Storage Card of the same type is needed.
```

```
[local-60sec34.222] [alarmctrl 65201 info] [5/0/7072 <evlogd:0> alarmctrl.c:192] [software internal system critical-info syslog] Alarm condition: id 321befb92b220002 (Minor): The Fabric & 2x200GB Storage Card in slot 17 is a single point of failure. Another Fabric & 2x200GB Storage Card of the same type is needed.
```

```
[local-60sec34.222] [alarmctrl 65201 info] [5/0/7072 <evlogd:0> alarmctrl.c:192] [software internal system critical-info syslog] Alarm condition: id 321befb92b220001 (Minor): The Fabric & 2x200GB Storage Card in slot 15 is a single point of failure. Another Fabric & 2x200GB Storage Card of the same type is needed.
```

اذا عا طخال لجس تدهاش اذا:

```
Aug 21 07:16:34 evlogd: [local-60sec34.188] [hdctrl 132016 error] [5/0/7135 <hdctrl:0> rl_fsm_mirror.c:3399] [software internal system critical-info syslog] Error detected on hd16a (STEC Z16IZF2E-200UCU E4TC STM000171E75), FSC16 SAD17160089: ioerr_cnt increased from 25 to 27
```

ريغ ةلكشملا هذه تناك اذا امم ققحتل او يكدل راب تخال ل يغشت امئاد نسحت سمل نم ةارحل ةجرد عافت راب ةطبترم.

```
[local]# show hd smart hd16a
```

```
smartctl 6.1 2013-03-16 r3800 [x86_64-linux-2.6.38-staros-v3-hw-64] (local build)
```

```
Copyright (C) 2002-13, Bruce Allen, Christian Franke, www.smartmontools.org
```

```
=== START OF INFORMATION SECTION ===
```

```
Vendor:                STEC
Product:               Z16IZF2E-200UCU
Revision:              E4TC
User Capacity:         200,049,647,616 bytes [200 GB]
Logical block size:    512 bytes
LU is resource provisioned, LBPRZ=1
Rotation Rate:         Solid State Device
Form Factor:           2.5 inches
Logical Unit id:       0x5000a72030079304
Serial number:         STM000171E75
Device type:           disk
Transport protocol:    SAS
Local Time is:         Mon Aug 22 16:49:11 2016 AST
SMART support is:      Available - device has SMART capability.
SMART support is:      Enabled
Temperature Warning:   Enabled
```

```
=== START OF READ SMART DATA SECTION ===
```

SMART Health Status: OK

SS Media used endurance indicator: 0%

Current Drive Temperature: 52 C

Drive Trip Temperature: 75 C

local]SAE-G168A-1# show hd smart hd16b

smartctl 6.1 2013-03-16 r3800 [x86_64-linux-2.6.38-staros-v3-hw-64] (local build)

Copyright (C) 2002-13, Bruce Allen, Christian Franke, www.smartmontools.org

=== START OF INFORMATION SECTION ===

Vendor: XXXX

Product: Z16IZF2E-200UCU

Revision: E4TC

User Capacity: 200,049,647,616 bytes [200 GB]

Logical block size: 512 bytes

LU is resource provisioned, LBPRZ=1

Rotation Rate: Solid State Device

Form Factor: 2.5 inches

Logical Unit id: 0x5000a7203007932c

Serial number: STM000171E8B

Device type: disk

Transport protocol: SAS

Local Time is: Mon Aug 22 16:49:21 2016 AST

SMART support is: Available - device has SMART capability.

SMART support is: Enabled

Temperature Warning: Enabled

=== START OF READ SMART DATA SECTION ===

SMART Health Status: OK

SS Media used endurance indicator: 0%

Current Drive Temperature: 50 C

Drive Trip Temperature: 75 C

ةرارحلا ةجرد عافتراب قلعتم وم ونا جتنتستب يداع يكذلا صرقالا ونا امب ينعي

لحل

ةدحاو FSC صارقأ تاكرحم ىلع فثكالم قئاف لشف

وأ مسق ةلاح ىلإ دحاو FSC ىلع نيكركملا الك وأ دحاو صارقأ كركم لقن متي نايحألا ضعب يف ةححص ريغ ةروص.

اذه دادرستسا رذعتي. دحاو FSC صارقأ كركم يف وهو Super Capacitor لشف اذإ ثدحي نأ نكمي اذه FSC. وأ صارقألا كركم لادبتسا متي ثيح صارقألا كركم بم مئاد لطف هنأل لشفلا

ةدعاسملا نم ديزم ىلع لوصحلل Cisco TAC ب لاصتالا ىجري.

صرقلا اذه ىلع قراخ فثكم لشف كانه، صارقأ كركم يأل اذه دهوش اذإ

ةرادإلل جارخال/الخال ةقاطبلءاطخال احيحصت مكحت ةدحو تالجس يف تالجسلا هذه رهظت ةطشنلا (MIO).

```
2016-Aug-21+07:16:34.038 card 5-cpu0: [974499.606697] sd 0:0:2:0: [sde] Unhandled sense code^M
2016-Aug-21+07:16:34.139 card 5-cpu0: [974499.611565] sd 0:0:2:0: [sde] Result: hostbyte=DID_OK
driverbyte=DRIVER_SENSE^M
2016-Aug-21+07:16:34.139 card 5-cpu0: [974499.618877] sd 0:0:2:0: [sde] Sense Key : Data
Protect [current] ^M
2016-Aug-21+07:16:34.139 card 5-cpu0: [974499.625214] sd 0:0:2:0: [sde] Add. Sense: Write
protected^M
2016-Aug-21+07:16:34.139 card 5-cpu0: [974499.630840] sd 0:0:2:0: [sde] CDB: Write(10): 2a 00 00
00 08 08 00 00 08 00^M
2016-Aug-21+07:16:34.139 card 5-cpu0: [974499.638173] end_request: I/O error, dev sde, sector
2056^M
2016-Aug-21+07:16:34.139 card 5-cpu0: [974499.643558] md: super_written gets error=-5,
uptodate=0^M
2016-Aug-21+07:16:34.139 card 5-cpu0: [974499.648872] md/raid:md0: Disk failure on md16,
disabling device.^M
2016-Aug-21+07:16:34.139 card 5-cpu0: [974499.648873] md/raid:md0: Operation continuing on 3
devices.^M
2016-Aug-21+07:16:34.238 card 5-cpu0: [974499.712047] sd 0:0:2:0: [sde] Sense Key : Recovered
Error [current] ^M
2016-Aug-21+07:16:34.238 card 5-cpu0: [974499.718637] sd 0:0:2:0: [sde] <<vendor>> ASC=0x80
ASCQ=0x0ASC=0x80 ASCQ=0x0^M
```

2016-Aug-21+07:21:37.112 card 5-cpu0: [974802.605115] sd 0:0:2:0: [sde] Sense Key : Recovered Error [current] ^M

2016-Aug-21+07:21:37.112 card 5-cpu0: [974802.611712] sd 0:0:2:0: [sde] <<vendor>> ASC=0x80 ASCQ=0x0ASC=0x80 ASCQ=0x0^M

2016-Aug-21+07:26:37.099 card 5-cpu0: [975102.612464] sd 0:0:2:0: [sde] Sense Key : Recovered Error [current] ^M

ةني عم ءاطخأ تالجس نم ققحتل اىجري

1. ةطشنل MIO ةقابطل مكحتل اةدحو تاجرخم ءاطخأ حيحصت
 2. نبيعت Debug hdctrl
 3. تاطوفحم Debug hdctrl
- فثكل لشف دكؤي اذهو.

```
**** debug console card <Active MIO card> cpu 0 tail 10000 only ****
```

```
[sde] <> ASC=0x80 ASCQ=0x0ASC=0x80 ASCQ=0x0
```

```
***** debug hdctrl history *****  
Thursday March 31 02:29:03 EDT 2016
```

Primary HDCTRL:

```
2016-Mar-31+02:13:38.632 move fsm=hd15#6 src=DISK_CHECK dst=DISK_FAILED arg=disk I/O error #  
hdctrl/hdctrl_fsm_disk.c : 4354 @ disk_fsm_enter()
```

Below is the mapping of the disks to device name:

```
***** debug hdctrl mapping ***** Local card (5): Disk Device Number SCSI Size ----- --  
----- ----- ----- hd14a sdb 8:16 0:0:0:0 186 GB hd15a sdd 8:48 0:0:1:0 186 GB hd16a sde  
8:64 0:0:2:0 186 GB hd17a sdg 8:96 0:0:3:0 186 GB hd14b sda 8:0 1:0:0:0 186 GB hd15b sdc 8:32  
1:0:1:0 186 GB hd16b sdf 8:80 1:0:2:0 186 GB hd17b sdh 8:112 1:0:3:0 186 GB
```

Below highlited logs indicating a failure of the super capacitor on the solid state drive of FSC card disk 16a.

```
hd16a <==>sde  
-----
```

```
2016-Aug-21+07:21:37.112 card 5-cpu0: [974802.611712] sd 0:0:2:0: [sde] <<vendor>> ASC=0x80  
ASCQ=0x0ASC=0x80 ASCQ=0x0^M
```

```
2016-Aug-21+07:26:37.099 card 5-cpu0: [975102.612464] sd 0:0:2:0: [sde] Sense Key : Recovered  
Error [current] ^M
```

ةمچرتل هذه لوج

ةللأل تاي نقتل نمة ومة مادختساب دن تسمل اذة Cisco تمةرت
ملاعلاء انء مء مء نء مء دختسمل معد و تمة مء دقتل ةر شبل او
امك ةق قء نوك ت نل ةللأل ةمچرت لصف أن ةظحال مء ءرء. ةصاأل مء تءل ب
Cisco ةلخت. فرتمة مچرت مء مء دقء ةل ةل ةفارتحال ةمچرتل عم لالحل وه
ىل إأمءءاد ءوچرلاب ةصوء و تامةرتل هذه ةقء نء اهءل وئس م Cisco
Systems (رفوتم طبارل) ةلصلأل ةزءل ءن إل دن تسمل